

## Service Line Protection Available for City of Libby Homeowners

Libby, MT - August 20, 2019 - The City of Libby has partnered with Service Line Warranties of America (SLWA) to offer protection to city homeowners for the water and sewer service lines that connect their homes to the city's systems. The coverage is voluntary and available at affordable monthly prices. Founded in 2003, SLWA has partnered with over 500 leading cities and municipalities in the US to provide repair service plans that offer homeowners peace of mind and convenience.

"Many homeowners do not know that damage to the service lines on their property is their responsibility to repair," said Jim Hammons, City Manager. "In the event of a service line repair emergency, the homeowner is responsible for scheduling the repair and covering the associated cost. As the City of Libby homes age along with the infrastructure serving them, SLWA repair plans provide homeowners with an optional solution so they can be prepared for this type of unexpected repair."

The SLWA Service Line Warranty Program protects against repairs needed to pipes on homeowners' property. Repairs to these pipes are not covered by basic homeowners insurance or by the City of Libby. If a customer's service line is in need of repair, a simple call to the SLWA 24-hour hotline will dispatch a local, licensed contractor familiar with local code. There are no service fees or deductibles.

Many factors contribute to the life expectancy of a service line including the age, type of piping material, soil conditions and installation quality - all factors which are covered through the SLWA protection program. This program is voluntary for homeowners, provided at no cost to the City of Libby and no public funds are used to promote or administer the program.

"Our service plans not only cover the cost of the repair; they also provide homeowners with reputable, local contractors who will do the best possible job," said John Kitzie, CEO of SLWA parent HomeServe USA. "We're thrilled to be partnering with the City of Libby and look forward to the opportunity to provide City of Libby homeowners with the assistance they need when faced with a home repair emergency."

SLWA has been recognized as the nation's largest and most trusted source of utility line plans endorsed by the National League of Cities. The company is committed to delivering an excellent customer service experience and maintaining an A+ accredited rating with the Better Business Bureau. For questions about this service, or to enroll, please contact SLWA at 866-922-9006 or visit [www.slwofa.com](http://www.slwofa.com).

### About Service Line Warranties of America

Service Line Warranties of America (SLWA) is part of HomeServe USA Corp (HomeServe), a leading provider of home repair solutions serving over 4 million customers across the US and Canada. Founded in 2003, SLWA is the trusted source of utility line protection programs endorsed by the National League of Cities. Together with HomeServe, SLWA is dedicated to supplying best-in-class repair plans and delivering superior customer service to consumers through over 700 leading city, municipal and utility partners.

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